

TOWNSHIP OF CLARK

ACKNOWLEDGMENT OF RECEIPT OF ADDENDUM

(IT CYBERSECURITY MANAGED SERVICES)

Local Unit Reference #1

Sent by email July 18, 2025

Certain inquiries were not answered, as they involve sensitive system information that must remain confidential to prevent any potential security risks or misuse.

Query	Response
Could you please let us know whether 24/7 support services are required for your Servers & entire Network infrastructure?	Yes, 24/7 is required for Servers & entire Network infrastructure.
Does the Township requires 24/7 support services for the servers onsite, Remote or hybrid?	Yes, we require 24/7 support for all onsite, remote and hybrid
Please let us know the locations of your local servers out of the 4 locations?	Townhall, Library and Fire Department (2).
Could you pls let us know, whether we need to provide 24/7 support for critical business application as well?	No requirement for 24/7 support for critical business application.
Is the Township interested in migrating its business-critical applications servers to the cloud as part of the One-Time Implementation Services ?	No we are not interested in migrating our business-critical applications to the cloud at this time.
Is the Township interested in migrating its Active Directory to Entra ID? and File share servers to Azure File server or directly from the File Share to OneDrive and SharePoint as part of the One-Time Implementation Services ?	Township would continue to maintain it's hybrid environment at this time.

Are all 52 workstations located at a single site, or they distributed across multiple locations? Are these workstations support requires 8x5 business hours if not what is the expected windows of support for all endpoints? Does the workstations support must be provided onsite, remote, or hybrid ?	All Workstations are distributed across multiple locations, Workstation support requires 8x5 business hours, service will be hybrid both remote and onsite as required.
When will the project award be? what is the time line you are looking for the One-Time implementation services to start and complete?	Estimated to be awarded on September 15 and implementation January 2026.
Does Township require vendor to deploy the new systems procured by your organization (servers, workstations, network devices and software)?	Yes the vendor will deploy new system, (servers, workstations, network devices and software)
Does Township require provision and deploy of new servers, File cluster and network devices and monitoring tools?	Yes Township requires provision and deployment of new servers, File cluster and network devices and monitoring tools by vendor.
You've implemented MFA via Azure AD and Duo for police. Should we expand this to all departments, or focus first on privileged accounts (e.g., admins, service accounts)?	Expand MFA to both privileged accounts and all departments.
For IAM, do you need just user lifecycle automation (onboarding/offboarding) or also role-based access control (RBAC) for critical apps? How many roles need definition?	We need both user lifecycle automation and RBAC for critical applications. Approximately 8–10 roles will need to be defined based on department function and access level.
You lack centralized SIEM. Should we prioritize ingesting logs from CrowdStrike, SonicWall, and critical apps first? Are there ≈10–15 log sources to onboard initially?	Yes, you should prioritize ingesting logs from CrowdStrike, SonicWall, and critical applications first to establish baseline visibility. The exact total of log sources unknown estimate could be 10.
How many shared/admin accounts exist today that require PAM (privileged access management) controls?	We currently have approximately 10–12 shared or administrative accounts that would benefit from Privileged Access Management (PAM) controls.
For SIEM, how many devices/servers (beyond the 52 workstations) need coverage? Please share details including device type and count.	Three servers, four firewalls, CrowdStrike, Azure Cloud.
You manually patch 12–15 core apps. For automated VA, how many devices need scanning?	Approx 75
Should high-risk patches be applied within 72 hours per NJ Cyber JIF, or is a 7-day SLA acceptable for non-critical systems?	72 Hours

CrowdStrike covers workstations/servers. Are there IoT devices or specialized systems (e.g., police/fire equipment) needing alternative protection? Quantify if possible	No IoT or Specialized Devices
Should we enable CrowdStrike's EDR features like threat hunting, or just maintain basic AV	We already have EDR active Threat Hunting enabled.
Shall vendor replace the existing CrowdStrike Solution with other competitive solution?	No
You use MSP360 for cloud backups. For immutable backups, is the priority Microsoft 365 data (~52 mailboxes) or on-prem file shares? What's the total data volume?	Immutable data Microsoft 365 and on-prem file shares, Total data volume unknown.
For testing, should we simulate ransomware recovery quarterly for critical apps (e.g., police databases)?	YEs
13. Should the proposed security architecture fully implement Zero Trust principles, or just include foundational components (e.g., segmentation, strong IAM)?	Unknow further review is required.
Your SonicWall TZ400 lacks advanced monitoring. Should we add IDS/IPS, or focus on SIEM integration first?	Prioritize SIEM integration first.
You're NJ Cyber JIF Intermediate certified. Are there specific controls (e.g., 24/7 monitoring, phishing tests) needing immediate remediation to avoid insurance gaps?	No
For compliance reports, do you need monthly executive summaries or just raw evidence for audits	Monthly executive summary.
Are there windows for police/fire systems, or can patches/updates occur anytime?	Change Windows preferred
Who are the 2-3 key contacts for emergency access afterhours?	Business administrator and IT Manager
How many users will require MFA enforcement and monitoring?	All users are in scope for MFA
The RFP states that responses must remain firm for a period of 'sixty (90) days.' Could you please confirm whether the intended response validity period is 60 days or 90 days?	90 Days

Could you please confirm the correct wording to be used on the sealed envelope for proposal submission? Because One section instructs to mark the envelope with the title "INFORMATION TECHNOLOGY (IT) CYBERSECURITY MANAGED SERVICES," while another states it should be marked "RFP for Managed IT Services – Clark Township."	Either will be accepted
Is there any specific methodology / tools Township of Clark that we should be aware of while proposing a solution?	No
Can you please provide current number of infrastructure details (Physical Server, Virtual Server, Network Devices etc.	Dell Servers (3), Ubiquiti Switches (9), Hypervisor (1), Sonic Firewall (4), Ubiquiti Access Points (22)
How much (%) of the infrastructure is in cloud?	Approx: 80%
Could Township please clarify whether it intends to award this RFP to a single vendor or multiple vendors?	Single
What is the expected frequency of penetration testing and security audits	Pen Testing Annually and Security Audits Quarterly
What is the total volume of data (in TBs or GBs) to be backed up across Microsoft 365 and other platforms?	Unknow further review is required.
29. Is social engineering (e.g., phishing simulation) expected as part of penetration testing?	No
What specific components or environments are expected to be included in the penetration testing scope?	<ul style="list-style-type: none"> • Internal network and infrastructure • Cloud-hosted environments (e.g., Azure, AWS, Google Cloud) • Wireless networks
Are there any legacy systems, custom applications, or unsupported operating systems that may impact tool compatibility?	No
Would you like your SOC monitoring and all related data (including logs, alerts, and incident reports) to remain exclusively within the United States, or are international/cloud-based services acceptable if compliance is maintained?	US Based monitoring and data.
What is the total volume of data (in TBs or GBs) to be backed up across Microsoft 365 and other platforms?	Approximately 200 GB per week for Township

Name of Respondent: _____
(Company name)

Signature: _____

Printed Name and Title: _____

Date: _____